

## Environmental Policy Statement

North Coast Commercial Cleaners offers best practice triple bottom line sustainable cleaning services.

The management of North Coast Commercial Cleaners believe that to achieve its goal to become recognised as a premiere cleaning company it must lead, not only economically, but environmentally and socially as well.

The company understands that it is in a position to affect the environment. Its objective is not only to sustain the environment for the future, but also to rehabilitate any damage that may have previously been done.

The company believes that its corporate responsibility goes beyond its proprietary borders and it endeavours to cooperate with clients, contractors and suppliers to develop its business in a sustainable manner. This will be achieved by:

- Making every effort to conserve resources throughout its operations.
- Seeking products and services of local origin that are environmentally benign.
- Choosing to hire local whenever possible.
- Meeting existing environmental laws and regulations.
- Seeking and implementing techniques and approaches that position it ahead of the competition.
- Where practical and economical, using cleaning tools, chemicals, equipment and products that have a reduced negative impact on the environment, the user and the building occupants.
- Where practical and economical, using 'green' cleaning chemicals made of renewable resources and packaged in recycled and recyclable materials.
- Buying chemicals and cleaning agents 'in bulk' to reduce packaging disposal.
- Using brown paper bags to line vacuum cleaners to ensure clean disposal of waste.
- Maintaining a fair and equitable sub-contracting system that includes proper training and monitoring, which translates to a major cost savings in personnel management.
- Organising contractor's clients in geographical 'hubs' to reduce travelling between sites.
- Processing product orders and request online to reduce the need for paper.
- Encouraging its contractors to regularly maintain and update their equipment to ensure its longevity and efficiency.

North Coast Commercial Cleaners is a member of the Building Services Contractors Association of Australia, which provides members with up-to-date information and training on best practice cleaning services.

This policy will be readily available and promoted to its business partners and customers. Growth of the company is linked to its ability to minimize or eliminate its impacts on the surroundings.

### Wayne Holmquest

*Director*

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